

Privacy

CHEVRON BUSINESS POINT FOR EXCHANGE - PRIVACY STATEMENT

Introduction

Chevron is committed to protecting your privacy. This statement explains the steps we take to protect personal data collected when you use Chevron Business Point for Exchange. It describes what categories of personal data we collect, the purposes for which we use those data, your choices regarding use of data about you and our security measures. By accessing Chevron Business Point for Exchange, you consent to the data collection and use practices described in this privacy statement.

Data Collection

Data collected directly from visitors. To use Chevron Business Point for Exchange, you provide certain personal data that allowed us to establish your credentials and send you a user id. This information may include:

- contact details, such as your name, title, company/organization name, e-mail address, telephone and fax numbers, and physical address;
- information about your company and job position;
- financial information (including credit card numbers, bank or customer account information)
- information such as your nationality and country of residence that allows us to determine your eligibility under export control regulations to receive information about certain technologies;

After you log in to Chevron Business Point for Exchange, you can move around the site without providing any personal data. However, on some pages, we may ask you for personal data to provide a service or carry out a transaction requested by you. The personal data that we collect may include:

- your preferences with respect to e-mail marketing;
- your inquiries about and orders for our products and services, as well as information that assists us in identifying the best products and services for you;
- contest entry and event registration information; and
- feedback from you about our products and services (including our websites).

You are not required to provide this information. However, if you choose not to, we may not be able to provide you the requested service or complete your transaction.

In connection with the use of certain sites and/or tools, you may provide personal data about others. It is your responsibility to ensure that any information you provide is in accordance with applicable laws including with respect to providing notice and/or obtaining consent from the person(s) the information is about.

Data collected automatically. We collect certain data about all visitors to Chevron Business Point for Exchange, including what sites are visited, and which documents are viewed and opened, other actions taken within the Chevron network. We also collect certain standard information that your browser sends to every website you visit, such as your Internet Protocol (IP) address, your browser type and capabilities and language, your operating system, the date and time you access Chevron Business Point for Exchange, and the website from which you linked to Chevron Business Point for Exchange.

Our use of personal data

We will use personal data about you for the following purposes:

Services and transactions. We use your personal data to deliver services or execute transactions you request, such as providing information about Chevron products and services, processing orders, answering customer service requests, facilitating use of our websites, and so forth. In order to offer you a more consistent experience in interacting with Chevron, information collected by our websites may be combined with information we collect by other means.

Website improvement. We may use your data to improve our websites (including our security measures) and related products or services, or to make our websites easier to use by eliminating the need for you to repeatedly enter the same information or by customizing our websites to your particular preference or interests.

Marketing Communications. With your permission, we may use personal data to inform you of products or services available from Chevron. When collecting information that might be used to contact you about our products and services, we give you the opportunity to opt-out from receiving marketing communications. Moreover, each marketing communication we send includes an unsubscribe link allowing you to stop delivery of that type of communication. If you elect to unsubscribe, we will remove you from the relevant list within 10 business days.

Our use of cookies and web beacons

Cookies are small files that websites save to your hard disk or to your browser's memory. Chevron Business Point for Exchange may use them to track your visits to the Chevron network, to track the number of visitors, to determine and analyze the use of Chevron Business Point for Exchange, and to store technical information related to your interactions through Chevron Business Point for Exchange. We may also use session cookies (which are deleted when you close your browser) to store your user ID and to facilitate your movement through Chevron Business Point for Exchange.

Most Internet browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies or to notify you when a cookie is being placed on your computer. If you choose not to accept cookies, you may not be able to access the Chevron Business Point for Exchange site or some pages within the site. Internet browsers also enable you to delete existing cookies, although this means that your existing settings (including stored user IDs and other preferences) will be lost.

Our sites also may contain electronic images known as web beacons – sometimes called single-pixel gifs – that allow us to count the number of users who have visited those pages.

Disclosure of personal data

Except as described below, personal data that you provide to Chevron via Chevron Business Point for Exchange will not be shared outside of Chevron, its subsidiaries and affiliates, and its joint ventures without your consent.

Disclosure to service providers. Chevron contracts with other companies to provide services on our behalf, such as hosting Web sites, sending out information, processing transactions, and analyzing our Web sites. We provide these companies with those elements of personal data they need to deliver those services. These companies and their employees are prohibited from using personal data for any

other purposes.

Disclosure in connection with transactions. In connection with certain transactions, we may disclose some or all of your personal data to financial institutions, government entities, and shipping companies or postal services involved in fulfilling the transaction.

Disclosures in connection with acquisitions or divestitures. Circumstances may arise where for strategic or other business reasons Chevron decides to sell, buy, merge or otherwise reorganize particular businesses. Such a transaction may involve the disclosure of personal data to prospective or actual purchasers, or receiving it from sellers. It is Chevron's practice to seek appropriate protection for information in these types of transactions.

Disclosure for other reasons. We may disclose personal data if required to do so by law or in the good-faith belief that such action is necessary to comply with legal requirements or with legal process served on us, to protect and defend our rights or property, or in urgent circumstances to protect the personal safety of any individual.

Security

Chevron is committed to protecting the security of personal data. We use a variety of security technologies and procedures to help protect personal data from unauthorized access, use, or disclosure. For example, we store the personal data you provide on computer systems with limited access that are located in facilities to which access is limited. When you move around a site to which you have logged in, or from one site to another that uses the same login mechanism, we verify your identity by means of an encrypted cookie placed on your machine. When you place an order with us, view account information, or provide financial information, we protect the transmission of such data using Secure Socket Layer (SSL) encryption.

It is your responsibility to ensure the security of your password and not to reveal this information to others. If you are sharing a computer with anyone you should always logout before leaving Chevron Business Point for Exchange so that subsequent users will not be able to access your data.

Reviewing personal data

In some cases, you can review and correct personal data you provided (or gain access to) through Chevron Business Point for Exchange. Please send any request for review or correction to Suppnot@Chevron.com.

International transfers of personal data

Personal data used, collected, or accessed through Chevron Business Point for Exchange may be stored and processed in the United States or any other country in which Chevron or its subsidiaries, affiliates, or joint ventures maintain facilities. By choosing to use Chevron Business Point for Exchange, you consent to any such transfer of information outside of your country. If you provide personal information about anyone other than you, it is your responsibility to ensure that any information you provide is in accordance with applicable laws including with respect to providing notice and/or obtaining consent from the person(s) the information is about.

Links to other websites

Chevron Business Point for Exchange may contain links to other websites, including those of other companies, professional and government organizations, and publications. While we try to link only to websites that share our high standards and respect for privacy, we do not control and are not responsible for the content, security, or privacy practices employed by other websites. You should review the privacy statements of those websites to determine how they protect and use your personal data.

Children

This site is a general audience site and does not seek through this site to gather personal data from or about persons 14 years or younger.

Questions about our privacy practices

If you have questions regarding this privacy statement or our handling of your personal data, please send an email to Suppnot@Chevron.com, or by mail at:

Chevron Corporation
Attn. Global Privacy Office
6001 Bollinger Canyon Rd.
San Ramon, CA 94583

Changes to this privacy statement

Chevron may occasionally update this privacy statement. When we do, we will revise the "updated" date at the bottom of the privacy statement. We will obtain consent for any updates to this privacy statement that materially expand the sharing or use of personal data in ways not disclosed in this privacy statement at the time of collection.

Last Updated: February 16, 2017

Privacy & Your California Privacy Rights
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Terms of Use

Chevron Business Point for Exchange Terms of Use Statement

This Terms of Use Statement applies to the Chevron Business Point for Exchange, website at BusinessPoint.Chevron.com, which website is managed and operated by Chevron Corporation and/or its Affiliates, ("Chevron"). This Terms of Use Statement applies only to this website, and should not be confused with any other website whether or not the word Chevron appears as part of the domain name or branding. You are advised to check each page you visit on or from this website to determine whether you have moved onto a third party site.

"Affiliate" means any legal entity which controls, is controlled by, or is under common control with, another legal entity. An entity is deemed to "control" another if it owns directly or indirectly at least fifty percent of either of the following:

- (A) The shares entitled to vote at a general election of directors of such other entity.
- (B) The voting interest in such other entity if such entity does not have either shares or directors.

Site Security

As a website user, you are solely responsible for maintaining the confidentiality of your passcode for accessing your accounts, and are fully responsible for all activities that occur through use of your passcode. On this website, you have the ability to grant access to 3rd parties, such as employees, agents and consultants, to conduct business on behalf of your organization, by providing your passcode to them. Chevron does not approve, condone, or encourage such practice.

Accordingly, you are fully and solely responsible for any compensatory, punitive, special or consequential, or any other damages that result from delegated use of your passcode.

You are prohibited from violating, or attempting to violate, the security of this website. Any such violations may result in criminal and/or civil penalties against you. We will investigate any alleged or suspected violations and if a criminal violation is suspected, we will cooperate with law enforcement agencies in their investigations. Violations of the security of the website include without limitation:

- logging into or attempting to log into a server or account that you are not authorized to access;
- accessing data or taking any action to obtain data, information or services not intended for you or your use;
- attempting to probe, scan or test the vulnerability of any system or network;
- tampering, hacking, modifying or otherwise corrupting or breaching security or authentication measures;
- transmitting material that contains viruses, Trojan horses, worms, time bombs, cancelbots, corrupted files or other computer programming routines or engines or engage in conduct that could damage, disrupt or otherwise impair or interfere with a computer's functionality or the operation of the website.

Other Prohibited Activity

In using this website, you must not:

- post, send or otherwise transmit to or through the website any unlawful, infringing, harmful, harassing, defamatory, threatening, vulgar, sexually explicit, hateful or otherwise objectionable material of any kind, any material that exploits children or is invasive of or in breach of another person's privacy or other rights or any material that Chevron in its sole discretion does not wish posted or transmitted on the website;
- use any material accessed through the website in any way that is invasive or in violation of any person's privacy or other rights;
- defame, abuse, harass, stalk, threaten or otherwise violate the legal rights (such as rights of privacy and publicity) of others;
- upload or otherwise make available, files that contain images, software or other material protected by intellectual property laws, including without limitation copyright or trademark laws and rights of publicity and privacy unless you own or control the rights thereto or have received all necessary authorizations to do the same;
- access or use any personal data or sensitive personal data for any purpose other than the specific purpose for which you have access to such data;
- misrepresent your identity or affiliation in any way;
- engage in deceptive online marketing;
- violate any applicable laws or regulations; or
- assist or permit any persons in engaging in any of the activities described above.

User Submissions

You must exercise caution, good sense and sound judgment in using the website. You are responsible for any material you place on or transmit to or through the website. You agree, represent and warrant that any information you post to or transmit through the website is truthful, accurate, not misleading and offered in good faith, and that you have the right to post or transmit such information. Such information (including without limitation, data, text, software, graphics or any other materials whatsoever), whether publicly posted or privately transmitted, is your sole responsibility. In connection with the use of certain websites and/or tools, you may provide personal data about others. It is your responsibility to ensure that any information you provide is in accordance with applicable laws including with respect to providing notice and/or obtaining consent from

the person(s) the information is about.

Unsolicited Ideas

Chevron does not accept or consider unsolicited ideas, including ideas for new promotions, products, technologies, or processes. You must not transmit any material to or through this website that you consider to be confidential or proprietary. Any material that you transmit to or through this website will be considered non-confidential and non-proprietary. This policy serves to avoid potential misunderstandings or disputes regarding ownership of ideas. Except as expressly provided in this Terms of Use Statement or separate written agreement between you and Chevron, you give Chevron an unrestricted, irrevocable, worldwide, royalty-free license to use, reproduce, display, publicly perform, transit and distribute such information. You further agree that Chevron has the right to use, without any payment or accounting to you or others, any concepts, know-how or ideas that you (and those who act on your behalf) transmit to or through this website.

Copyright

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Trademarks

All trademarks, service marks, logos and trade names, whether registered or unregistered, are proprietary to Chevron Intellectual Property LLC or to other companies where so indicated. You may not reproduce, download or otherwise use any such trademarks, service marks, logos or trade names without the prior written consent of the appropriate owner thereof.

Links to Other Websites

As you view this website, you will notice links to other non-Chevron websites. These links are for convenience only. Certain of these linked websites may make use of CHEVRON proprietary intellectual property rights (such as trademarks, service marks, logos and trade names) under license from Chevron. Chevron is not responsible for the availability or content of these websites or for any viruses or other damaging elements encountered in linking to a third party website. In addition, providing links to these websites should not be interpreted as endorsement or approval by Chevron of the organizations sponsoring the websites or their products or services.

For your convenience, this website contains links to other websites, including some sites administered by Chevron or administered by other companies on behalf of Chevron, as well as to websites unrelated to Chevron. This Terms of Use Statement does not apply to these linked Web websites. Each website should be checked for its own Terms of Use statement.

If you have any questions about this Terms of Use Statement please contact BusinessPoint@Chevron.com.

Jurisdictional Issues

Chevron makes no representation that materials in the website are appropriate or available for use in other locations. Those who choose to access this site from other locations do so on their own initiative and are responsible for compliance with local laws, if and to the extent local laws are applicable. Access to this website from jurisdictions where the contents of this website are illegal or penalized is prohibited. Software from this website is further subject to United States export controls. No information or software from this website may be downloaded or otherwise re-exported (i) into or to a national or resident of any country to which the United States embargoes or sanctions goods, services or technology; or (ii) to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or the U.S. Commerce Department's Table of Denial Orders. By downloading or using the Software, you represent and warrant that you are not located in, under the control of, or a national or resident of any such country or on any such list.

Termination

This agreement is effective until terminated by either party. You may terminate this agreement at any time by destroying all

materials obtained from this website and all related documentation and all copies and installations thereof, whether made under the terms of this agreement or otherwise. This agreement will terminate immediately without notice from Chevron if in Chevron's sole discretion you fail to comply with any term or provision of this agreement. Upon termination, you must destroy all materials obtained from this website and all copies thereof, whether made under the terms of this agreement or otherwise. The provisions of this Terms of Use Statement concerning website security, prohibited activity, copyrights, trademarks, user submissions, disclaimer, limitation of liability, indemnity, governing law and jurisdiction shall survive any termination of this agreement.

Disclaimer

The materials in this website are provided "as is" and without warranties of any kind either express or implied. To the fullest extent permissible pursuant to applicable law, Chevron disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. Chevron does not warrant that the functions contained in the materials will be uninterrupted or error-free, that defects will be corrected, or that this website or the server that makes it available are free of viruses or other harmful components. Chevron does not make any representations or warranties regarding the use or the results of the use of the materials in this website in terms of their correctness, accuracy, reliability, or otherwise. Applicable law may not allow the exclusion of implied warranties, so the above exclusion may not apply to you.

Limitation of Liability

IN ADDITION TO THE LIABILITY LIMITS STATED IN PARAGRAPH 1 OF THIS AGREEMENT, AND TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, UNDER NO CIRCUMSTANCES, INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE, SHALL CHEVRON, ITS AFFILIATES AND ANY OF ITS AND THEIR DIRECTORS, EMPLOYEES, AGENTS AND CONTRACTORS BE LIABLE FOR ANY COMPENSATORY, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF, OR THE INABILITY TO USE, THE MATERIALS IN THIS WEBSITE, EVEN IF CHEVRON OR A CHEVRON AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. APPLICABLE LAW MAY NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY OR INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND TO THAT EXTENT THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. IN NO EVENT SHALL CHEVRON'S TOTAL LIABILITY TO YOU FOR ALL DAMAGES, LOSSES, AND CAUSES OF ACTION (WHETHER IN CONTRACT, TORT (INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE) OR OTHERWISE) EXCEED THE AMOUNT PAID BY YOU TO CHEVRON, IF ANY, FOR USING THIS WEBSITE.

Indemnity

You agree to indemnify, defend and hold Chevron, its Affiliates and any of its and their directors, employees, agents and contractors harmless from and against any and all claims, damages, losses, costs (including without limitation reasonable attorneys' fees) or other expenses that arise directly or indirectly out of or from (i) your breach of this agreement; and/or (ii) your activities in connection with this website.

Other

As used throughout this website, the term "Chevron" and such terms as "the company," "the corporation," "our," "we" and "us" may refer to one or more or all of Chevron Corporation's consolidated subsidiaries. All of these terms are used for convenience only and are not intended as a precise designation of any of the separate companies, each of which manages its own affairs.

This Statement shall be governed by and construed in accordance with the laws of the State of California, without giving effect to any principles of conflicts of law. If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions. This is the entire agreement between the parties relating to the subject matter herein and shall not be modified except in writing.

Changes to Terms of Use Statement

Chevron may revise this Terms of Use Statement at any time without notice. Although Chevron will endeavor to highlight any changes to this Statement, you should revisit this site periodically to make sure you are aware of the most recent terms, because they will be binding on you. Your use of the website after such changes constitutes your agreement to such changes.

If you have any questions or complaints regarding this Terms of Use Statement, please contact BusinessPoint@Chevron.com and we will endeavor to respond to you promptly.

Last Updated: August 2011